

LETTER OF RECOMMENDATION

For: Peruch Construction LLC
By: Brent Linford (homeowner)
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Tel.: 405-728-1557

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To whom it may concern:

It is my pleasure to write this letter of recommendation on behalf of Rigo Peruch. Mr. Peruch was the remodeling contractor for a remodeling project inside my house in the spring of 2014. I had no prior relationship with Mr. Peruch, who was recommended by an organization called Homeadvisor (877-471-9939). The scope of the remodeling involved removing two walls that made up an office in our home and opening it up to make a dining area.

While major remodeling is inherently stressful for almost any homeowner, Mr. Peruch's services as a remodeling contractor were invaluable, and I am extremely pleased with the final result. Specifically, I would give Mr. Peruch top marks in the following areas:

1. Quality of work performed. The quality of work done was consistently top notch. Mr. Peruch used people who were knowledgeable, skilled, and competent in their respective trades. They were conscientious about following project specifications, and their work product needed no improvement or revision.
2. Quality of work crews. The workmen whom Mr. Peruch utilized were professional, reliable, courteous, and respectful of the homeowner's property and privacy. They had an old school work ethic (often 10-hour days and more, some Saturdays), good work habits, strong safety orientation, and emphasized getting the job done right rather than doing it fast. Their pride in their work was evident. They tidied up at the end of each workday. I also found them to be trustworthy, and my wife and I felt comfortable with allowing them access inside our home even while we were no there.
3. Project management and coordination. Mr. Peruch's prior experience working in construction really paid off. He was knowledgeable about all aspects of our project, and was able to plan, coordinate and manage the activities of different work crews effectively. He remained closely involved in overseeing the project from start to finish. His excellent attention to detail, strong organizational skills and commitment to follow-

Rigo Peruch's letter of recommendation

through are assets which enabled him to juggle the extensive details involved in our project without missing a beat

4. Integrity and professionalism. Throughout the project, I was impressed with Rigo Perch's commitment to generating a top quality product, rather than maximizing his profit margin. When situations arose where extra work needed to be done (because of hidden problems that were not apparent until work on the house had commenced), Rigo Peruch either (if it was relatively minor) took care of it without charging me extra.

5. Effective communication. Rigo Peruch kept me closely informed of work crew schedules, delivery dates, and projected completion dates of different phases of our project. His communication (whether by cell phone or text) was always clear, informative, and helpful. He was either available on his cell phone, or returned my phone call within 2-3 hours. We never had a single miscommunication throughout the project. His communication with the work crews was just as effective.

6. Responsiveness to homeowner's needs and concerns. Rigo Perch's commitment to homeowner satisfaction was evident in his actions. On the few occasions when I brought a request or concern to his attention he listened attentively and always took appropriate action that demonstrated responsiveness to my needs or concerns. When the painting crew was painting the area that was remodeled, they were very accommodating to make sure that we were happy with the glazing of the wall and the overall finished product. Rigo Peruch offered to assemble a wood fort we purchased and did an excellent job putting it together and worked on it until dark. They showed up on a Sunday which was Mother's Day to finish the job so that our grand kids could come over and enjoy the fort. Mr. Peruch is truly described by the motto: "The homeowner's needs come first."

7. Truth in advertising. In his proposal, Mr. Peruch gave a clear breakdown of costs for each facet of the project. His contract was just as detailed in describing the work to be done and the itemized costs. When the project was completed, all the work was done as described and agreed upon, and there were no hidden costs, extra expenses or unpleasant surprises. As a homeowner and customer, I felt Mr. Peruch delivered exactly what he had promised, at the agreed upon price.

8. Value. I had solicited three bids for my remodeling project. Although Mr. Perch's bid was not the lowest, I am absolutely convinced that he delivered the best value (in terms of the work done) for the price.

9. Sensitivity to worksite appearance and neighbor relations. There was very limited parking. Mr. Perchø provided not only function and convenience, but showed a consideration for the aesthetics of the worksite. The work crew parked their vehicles in ways that were minimally disruptive to the neighborhood traffic, and their conduct never caused any discomfort to our neighbors. In the time during this project, there was not one single neighbor complaint!

In closing, I am very pleased with the final product which Mr. Peruch was instrumental in delivering, and I am extremely impressed with his work as a remodeling contractor. In a world where shoddy workmanship and poor service are unfortunately all too common, Mr. Peruch is indeed a rare find. I have been a homeowner for over 30 years, and I took this unprecedented step of writing a letter of recommendation for Mr. Peruch because I believe that exceptional work should be recognized. I would not hesitate to hire Mr. Peruch again, or to recommend him to my friends and neighbors. I recommend Mr. Peruch to you most enthusiastically, and without any reservations. If you have any questions about my experience with Mr. Peruch, please feel free to call me at 405-728-1557.

Brent Linford
A very satisfied homeowner